



# WORKING TECHNOLOGIES

Specialists in Telecoms and I.T.

## Important information about your Toshiba System

*Toshiba is moving it's IP Edge and CIX product ranges into technical support phase on the 1<sup>st</sup> June 2016.*

This is a business decision of Toshiba and relates to its UK and Ireland based operations and will impact existing customers in the following ways:

**June 2016** - Toshiba CIX and IP Edge systems will be placed at End Of Life meaning Working Technologies, or any reseller will not be able to supply any new Toshiba CIX or IP Edge phone systems in the UK or Ireland.

**September 2017** - licensing for either additional handsets or features will end. This means that no new software licences will be provided for UK or Ireland registered processors. Unless your system has spare capacity you will no longer be able to expand the configuration, or provide additional features.

**June 2019** - all technical support will finish from Toshiba for UK and Ireland.

**Working Technologies has been working with Toshiba for many years and we are saddened by this news.** Working Technologies will continue to offer new and second user Toshiba products for as long as we can. We will continue to provide maintenance and technical support for Toshiba products for the foreseeable future. We have also been working with our other preferred manufacturers to ensure we have some equally

as reliable and equally as competitive solutions to offer our customers.

**Panasonic offer the NS700**, The system has sufficient capacity for legacy and IP ports, and an activation key or expansion cabinet that can be used to expand the system when you want, the system starts from only 6 extensions, up to 288 extensions. It is also a unified communications system which has rich IP features, such as mobile linking, integrated voicemail and e-mail, instant messaging (chat), and presence information.

**Unify OpenScape Business** can offer you a modern, all-in-one Voice and Unified Communication solution for up to 500 users. The solution can support any infrastructure, whether it uses purely IP, traditional, DECT or analogue telephones. This means the solution is ideal for mixed IT and communications environments.

**OpenScape Business** offers small and medium businesses a single unified solution for voice, presence, conferencing, contact centre, messaging, and mobility. This gives you an easier path to move to the next level of communications, from voice to UCC and from hybrid TDM to full IP.

Rest assured, Working Technologies will continue to offer support on all existing installations for the foreseeable future.

We can also offer CCTV, Wi-Fi, full infrastructure installation including structured cabling, fibre optic installations, lines and calls and all your Voice and Data requirements.

We would be very keen to work with companies on any new solution that you choose to pursue, we already have experience and knowledge on products such as Panasonic, Mitel and Unify. If you wish to discuss this further, please get in touch and we can look at the best possible solution for your company.



*If you have any queries regarding the above:*

Phone our help desk on: 01489 555925

or

email: [info@workingtech.co.uk](mailto:info@workingtech.co.uk)

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